



## GUEST DIRECTORY AT LOUGH ESKE CASTLE, DONEGAL

I am delighted to welcome you to Lough Eske Castle and would like to personally thank you for choosing this hotel for your break away. This hotel directory gives you a thorough insight on all our facilities and services available. If you have an additional questions or requests, please contact one of our team members or **dial 0** from your in-room telephone. We wish you a pleasant stay with us and enjoy your time in Donegal.

Dónal Cox, General Manager

### ACCOMMODATION SERVICES

Should you require any of the following items, please **dial 0** for assistance.

Adapters and Converters

Additional Towels

Additional Pillows (Feathers or Foam)

Additional Toiletries

You will find an iron and ironing board in the wardrobe of your room. There is European, and USA plug socket in all rooms.

### BUSINESS CENTRE

For all business support services our Business Centre is located on the Ground Floor of the hotel close to the Restaurant. Services include internet access, printing, and photocopying, please dial 0 for assistance.

### CHEMIST/ PHARMACY

If you require a chemist after normal working hours, please dial 0 for assistance. The contact details for the local chemists are as follows:

**Begley's Pharmacy**, The Diamond, Donegal Town: 074972123 2

**Britton's Pharmacy**, Main Street, Donegal Town: 0749721008

**Cara Pharmacy Ltd.**, Donegal Town Shopping Center, Donegal: 0749721112

**Eske Pharmacy**, Main Street, Donegal town: 0749722033

### CHILDREN

Children are most welcome in all our hotel areas. However, due to Government legislation, children under the age of 18 years are not allowed in the bar areas of the hotel after 9:00pm. Your co-operation is most appreciated. A children's room service menu is available.

### CHURCHES & MASS TIMES

St. Patrick's, Catholic Church, Donegal Town  
074972102 6

Vigil (Saturday) Mass: 6:00 pm

Sunday Masses: 11:30 am

Presbyterian Church, Donegal Town  
074972111 3

Sunday Service: 11:30 am

Methodist Church  
0749723588

Sunday Service January – June: 10:30 am

Sunday Service July – December: 12:00 noon

Baptist Church  
0861962529

Sunday Service: 11:30 am

Wednesday Prayer Service: 7:30 pm

Church of Ireland  
0749721075

Sunday Service 2<sup>nd</sup> & 4<sup>th</sup> Sunday at Lough Eske:

9:30 am Sunday Service at Donegal: 12:00 noon

St. Agatha's Catholic Church, Clar  
0749721093

Sunday Mass: 10:00 am



## **DEPARTURE TIME**

Please be informed that departure time is 12:00 noon and we are happy to arrange special requirements for your onward journey. An additional charge of €40.00 will incur for late checkouts that have not been pre-arranged.

## **DRY CLEANING AND IN-HOUSE LAUNDRY SERVICE**

If you have any clothes requiring laundry service, please place them in the bag provided in your room with the laundry service form and **dial 0** for assistance. For same day return, please have your laundry ready for collection before 9am. This service is available from 9am – 5pm.

If you have any items for dry cleaning, please place them in the bag provided in your room, with the laundry service form and **dial 0** for assistance. Dry cleaning is for next day service only, returned to your room by 6pm.

## **DOCTOR AND DENTIST**

An appointment can be arranged should you require medical or dental assistance. Please dial 0 for assistance.

## **EMERGENCY**

In the case of an emergency, please dial 0 for assistance.

## **FIRE INSTRUCTIONS**

For your own safety, we strongly recommend that you carefully study the fire exit notice in your room and please take note of the nearest fire exit.

## **FITNESS SUITE AND POOL**

Opening times for Fitness Suite: 24 hours on request, please **dial 0** for assistance to gain entry. Pool opening times: 7 am – 8 pm. Our heated indoor pool with crystal clear waters is inviting and suitable for all. Beautifully designed, with handmade glass mosaic tiles, reflecting the design of the Castle's original glasshouse, it boasts beautiful views of the hotel gardens. The pool area encompasses children's pool and hydro jets with a relaxation area, steam room and shower.

## **NEWSPAPERS & MAGAZINES**

Daily Newspapers are available for guests at reception

## **SMOKING**

Due to Government legislation, smoking is not permitted throughout all public areas of the hotel or in the Guest Rooms. An outdoor smoking area is provided on the Garden Terrace situated to the right of the Front Desk. Please be advised that smoking in guestrooms will incur an automatic charge of €150.

## **CARA ORGANIC BEAUTY & SPA**

Opening times: Monday to Sunday 9 am to 6 pm, early or late treatment times are on a request basis.

The Cara Organic Beauty Spa menu of treatments and pricelist is available in your room. To book please dial **5303** to connect with the Spa reception team, who will be happy to run through the best treatments and arrange a Spa appointment for you should you require one.



## **VOICE MAIL**

To access your message please press the message button on your telephone or alternatively by dialing \*175.

## **DINING AT LOUGH ESKE CASTLE**

Our Head Chef, Ari Hafizi, is inspired with the Atlantic Coastline of Donegal and the abundance of local products he has available to cook with. Choosing ingredients from the gardens, fields and seas of the county, his dishes reflect the tradition and sense of this place that is Donegal.

### **CEDARS RESTAURANT**

**Breakfast:** Cedars Restaurant hosts breakfast each morning with our signature continental and a la carte offerings, including breakfast pastries, cereals, fresh cut fruits and freshly squeezed juice.

Alternatively, if you would like breakfast in the comfort of your guestroom, please fill out the breakfast card located in the top drawer of your writing desk and hang it on the outside of your bedroom door before you retire. There is a tray charge of €15 for room service breakfast.

**Dinner:** Cedars Restaurant combines elegance with a very contemporary sense of style. The Cedars menu is focused on home-style Irish dishes using international influence and the freshest ingredients.

#### **Opening times:**

Breakfast: 7 am to 11 am

Dinner: 6 pm to 10 pm

### **GALLERY BAR**

The Gallery Bar is a wonderful place which creates a relaxed ambience where fellow guests can meet for cocktails and conversation. You can choose from a classic traditional list of cocktails, aperitifs, after dinner drinks and Irish coffees or enjoy a wide variety of New World wines by the glass as well as a collection of over 90 whiskeys. Our Head Chef has designed an excellent lunch and all-day menu which will entice your palate.

#### **Opening times:**

11 am to 11.30 pm Monday to Thursday

11 am to 12:30 am Friday to Sunday

Food served from 12 noon to 10 pm daily

### **TRADITIONAL AFTERNOON TEA**

Traditional afternoon tea is served daily in our Lobby Lounge or if you prefer one of our Drawing Rooms. Enjoy a selection of savory sandwiches, scones, pastries, homemade sweet treats with a range of bespoke teas. Reservations are recommended to secure the best time for you, afternoon tea is served every day from 12 noon until 5 pm.

**Traditional Afternoon Tea: €30 per person**

**Sparkling Afternoon Tea: €38 per person**

**Champagne Afternoon Tea: €47 per person**